



Returns Form

Order No:

Product Description	Price	Reason Code

Please follow these steps to return your order within 30 days of your order date:

- 1. Next to your item(s), please select one of the return reason codes.
- 2. Write your Luella order number at the top of the sheet.
- 3. Enclose this form inside your parcel. Post to:
Luella Rockerfella
Poolside Office
St Peter Country Apartments,
Mont Fallu
St Peter
Jersey Channel Islands
United Kingdom
JE3 7GZ

Reason Codes:

- 1. Looks different to image on site
- 2. Ordered more than one size
- 3. Arrived too late
- 4. Poor Quality
- 5. Doesn't suit me
- 6. Incorrect item received
- 7. Parcel damaged on arrival
- 8. Faulty Accessory / Zip
- 9. Faulty Stitching
- 10. Faulty Other
- 11. Too Big